

GENERAL INFORMATION & RESPONSIBILITIES for Veterans and Dependents using their VA Education Benefits at Santa Ana College

ADD THE FOLLOWING EMAIL ADDRESSES TO YOUR EMAIL ADDRESS BOOK

Main Veterans Email: veterans@sac.edu

SAC Certifying Official: swayne_dorothy@sac.edu

VA Once for receiving confirmation of Certification: VA-ONCE@vba.va.gov

You will receive important information about your certification that may affect your payments. Don't let important messages get placed in your junk mail.

ADVANCE PAYMENT

Santa Ana College does not participate in the Advance Pay option.

APPLYING FOR VA BENEFITS

Students applying for the first time must apply online through eBenefits and submit the Form 22-1990, or Form 22-5490 (for dependents) or Form 22-1990e for Post 9/11 transfer of entitlement (only after the Department of Defense approves the transfer). You must call the VA regional office (1-888-442-4551) or visit their website (www.gibill.va.gov) to determine which benefit you should apply for, whether it be under Chapter 33 (Post 9/11 GI Bill®), Chapter 30 (Montgomery GI Bill®), 35 (Dependent/Spouse Educational Benefits), 1606 or 1607 (Reservist benefits). You must make a copy of the submitted form with the confirmation # to the Santa Ana College Veterans Resource Center (VRC) along with other forms requested. If the program the student is pursuing is in Santa Ana College, the primary school of training must always be Santa Ana College, even if the student may be taking classes Santiago Canyon College under the same District.

PROCESSING AT SANTA ANA COLLEGE

The processing time for submission of certification once a complete VA packet is submitted to the Santa Ana College VA Office can take up to 4 business weeks during peak periods. Please check the VA Packet checklist available in the VRC to determine what forms you need to fill out or documents you need to provide. Once eligible for certification, the VAO submits the certification to the Department of Veterans Affairs Regional Processing Office in Muskogee, Oklahoma for their part in processing the payment. It can take 2-6 weeks for the Servicing Regional Processing Office to complete. During peak periods, the processing time could be longer, especially if the student just applied for benefits with the VA at the same time.

CERTIFICATION REQUEST FORM (The Purple Form)

All veterans and eligible dependents and spouses must complete the Certification Request Form and turn it in to the Veterans Resource Center (VRC) in M-120 once the student is registered in required classes for the semester/term according to his/her educational plan. If this form is not turned in, then the Veterans Affairs Office will assume you no longer wish to continue receiving VA education benefits at SAC. For new students at SAC, other documents (refer to the checklist available in the VRC) will be requested along with this form (ex: educational plans, transcript evaluations submitted to Admissions & Records, Certificate of Eligibility [COE], Form 22-1990, DD-214, etc.). The VA Office follows the payment policy of the district once registered in classes. Even though the VA may pay for tuition & fees for Post 9/11 students, be sure to pay for your Tuition and Fees within 72 hours or your classes will be

dropped. Applying for a CA College Promise Grant (Formerly the CA College Promise Grant) could waive your unit enrollment fees. If qualified, classes won't be dropped for non-payment.

PAYMENTS FROM THE VA

All payments under all Chapters are sent directly to the student through direct deposit or a check by mail, whatever is set up with the VA. This includes monthly stipends for Chapter 30, 1606, 1607, 35. MHA and book stipends for Chapter 33 are also sent directly to the student. Payments are made during the 1st week of each month for training pursued the previous month. If there are delays on payment, retro-active payments are made up to the beginning of the eligible term. If you did not provide direct deposit information to the VA, it is important that your address in your Purple Certification request form is accurate since that address is what we will report to the VA to send your payment to.

Chapter 33 MHA eligibility: Students must be certified in more than half time for the period your classes are in session. You must also have at least one class on campus during the period of your eligible enrollment for the regular MHA stipend. All online courses will be based on half the national average MHA. MHA is based on how many units you take and will be paid to the nearest 10th in percentage. Visit our website and click on Payment Rates or call the VA Regional Office for more information: 1/888-442-4551.

Mandatory IN-STATE tuition and fee reimbursement for Chapter 33 (Post 9/11) recipients are sent directly to Santa Ana College from the VA. The VA Office will not process these checks until after the refund date has passed for that term. It can take the VA Office another 4-6 weeks to send these payments to the cashier's office for verification. It usually takes between 3-6 weeks for the VA to send payment or 2 weeks before school starts to SAC after certification. Any tuition and fees received will be credited to the student's account and pay fees owed. Any reimbursements to the student will be based on how fees were paid. If a student pays any of the mandatory fees by cash or check, then a check will be mailed to the student. If it is paid with a credit card, then the funds will be returned to the card that was used for payment. A refund may not be issued if the student did not pay fees out of pocket and the VA Tuition and Fees payment were applied to pay the fees owed.

The VA will not cover the following fees since they are considered optional: The \$10.00 Student Life and Leadership fee and Parking fee. However, for the Student Life and Leadership fee, you may request to not pay this fee by calling the Cashier's office at (714) 564-6965.

*****IMPORTANT NOTE:** The district policy for non-payment of fees apply to ALL students including Chapter 33 students expecting Tuition and Fee payments from the VA. Since the VA does not send Tuition and Fees payments until 3 to 6 weeks after certification (which also requires verification by the Certifying Official), or 2 weeks before the school term begins. The student must adhere to the 3-day non-payment drop policy to ensure that the classes are not dropped for non-payment. Either the student can pay out of pocket or apply for a CA College Promise Grant at the VRC or the Financial Aid Office. If the student qualifies for the CA College Promise Grant, the Certifying Official will only request the VA to pay for the mandatory remaining fees such as the Health fees and material fees associated with the classes certified. If you are found ineligible for the CA College Promise Grant and cannot pay out of pocket for the mandatory fees, please see us for other assistance so you do not get dropped for non payment.

For the total COST OF ENROLLMENT for each term, please refer to the Registration Statement print out you signed

when you submitted your certification form to the VRC since it varies per program and term, per student, and depending on whether you have the CA College Promise Grant and if you are considered an out of state student. However, here is a link for the information of fees and refund policies:

<https://www.sac.edu/StudentServices/AdmissionsRecords/Pages/Fees-and-Refunds.aspx>

PRIORITY REGISTRATION

Effective Spring of 2013, SAC gives priority registration to active & former members of the Armed Forces of the United States. Former members must be discharged within the last 15 years the day before classes begin.

To apply for Priority Registration, the eligible Veteran, active member, or reservist needs to submit the Priority Registration Form available in the VRC, attach the necessary documents needed, and turn it in to the VRC for processing for each term, preferably before the assigned Priority Registration date. Eligible Veterans who are currently using their GI Bill® benefits are eligible for Priority Registration and will automatically be assigned Priority Registration for the following term. Otherwise, eligible veterans will need to re-apply and re-attach the necessary documents to receive Priority Registration for each future term he/she wishes to utilize Priority Registration if he/she doesn't use benefits. For current active members and reservists, current documentation, no older than 6 months will be accepted. If you are a new student and will be using your Veterans Education benefits in Santa Ana College, please fill out the Priority Registration Request Form and submit it to our office as soon as possible.

LOSING PRIORITY REGISTRATION: Effective Fall 2013, Students could lose Priority Registration eligibility due to a new state legislation if you: (1) are on academic probation for 2 consecutive terms, and/or (2) have accrued 100+ units of degree applicable courses at SAC/SCC, and/or (3) has an academic status of both Academic Probation and Progress Probation simultaneously. New students effective Fall 2014 could lose Priority Registration if they do not do the following 3 state mandates: a) Attend Orientation, b) Fulfill a counseling appointment for an abbreviated or comprehensive educational plan, and c) Take the placement testing. Please see Admissions and Records about appealing.

DEGREE OBJECTIVE

To be in compliance with VA regulations, all veterans and eligible dependents/spouse must be working towards one educational objective while attending Santa Ana College: An approved Certificate program, an AA degree, or Transfer Program towards a Bachelor's degree to a University or College. This is declared on the purple Certification Request Form and must match the Educational Plan created & approved by the academic counselor. An undecided major is accepted only if a student's objective is to enroll in a Transfer Program to a specific college (Ex: A student is completing General Education requirements to transfer to CalState Fullerton). However, electives won't be certified until a major is declared. Only one educational goal at a time is permitted for VA certification purposes. For example, if your goal is to obtain an A.A. degree in Liberal Arts, you cannot take courses outside what is required to obtain that goal. You're welcome to take courses outside the plan, but those courses will not be certified for payment. This declared goal must match Admissions & Records. If it doesn't match, the student will be requested to sign the Student Change of Information Request Form (an Admissions & Records form) to match what's on record.

APPROVED PROGRAMS

Updated: 9/2018 DNS

The VA has deemed approved all degree programs at SAC. You can check the WEAMS list on the GI Bill® Website on which specific programs are approved by clicking on "Choosing a School," and then click on "Search for approved Education & Job Training Programs." You can then search for Santa Ana College. Click on "Programs" on the WEAMS Institution Search.

EDUCATIONAL PLAN

To be in compliance with VA regulations, students using the Veterans Educational Benefits must have a current and complete Student Educational plan on file. A complete educational plan is approved and signed by an academic counselor and the student to help you attain your educational goal as reflected on the SAC catalog. Please schedule a counseling appointment in the VRC to discuss your educational goals with an academic counselor. Bring your official academic transcripts from all previously attended colleges to your appointment for proper credit. Do not open your Official Transcripts. It is also required that you set up an appointment and take your Placement/Testing Center for Math/Reading/English before your appointment. If you've already taken placement tests from a previous college, please bring your test scores or transcripts with you. Bring the copy of your educational plan for your VA file which you will need to submit to our office. The VA will only pay for courses required to obtain your one educational objective as indicated on the catalog. To avoid delays in payment or possible overpayment, it is your responsibility to adhere to your Student Educational Plan and keep up to date YEARLY with your Academic Counselor to make sure you are up to date and following the requirements.

REMEDIAL COURSES

Remedial courses include non-degree or pre-collegiate basic skills classes in Math, English, Reading, Learning and Study Skills. Depending on the student's educational goals or placement testing, remedial coursework may be required and indicated on an educational plan by an Academic Counselor as a pre-requisite for a required course. Required remedial coursework needed to climb up to higher level required coursework may be certified for VA payment. However, online or hybrid remedial courses are not approved for certification the VA. They must be taken on campus.

MILITARY CREDIT FOR DD-214 HOLDERS

When a veteran petitions for graduation from Rancho Santiago Community College District and needs these units for graduation purposes, the graduation office will verify a request for credit from the form DD-214. The VRC would send a copy of your DD214 to Admissions & Records, if you provided them one. Admissions would apply the following credits: Three (3) units for health education and one (1) unit for exercise science can be granted on the basis of military service under the Lifelong Understanding and Self-Development area under Plan A (Associate Degree Plan) & three (3) units towards Plan B (Transfer to a CSU Plan). Military credit is not accepted under Plan C (Transfer to a UC Plan). The SAC VRC will not certify courses that apply under these areas for students who hold DD-214's. Please avoid taking courses under those areas if you have a DD-214. They won't be certified for payment since the areas will already have been fulfilled by your DD-214.

CHANGING YOUR EDUCATIONAL OBJECTIVE FOR CONTINUING SAC STUDENTS

If you elect to change your educational goal/program in the middle of the term, you must notify the VRC immediately. You will be required to provide a new educational plan (Contact your academic counselor). Return it to the SAC VRC. This needs to be done to make sure your current courses apply to the new goal declared according

to the new education plan. If your goal does not take effect until the next term, wait to submit your education plan along with the Certification Request Form (Purple Form) for the new term when you're fully registered in your new set of classes. A Student Change of Information Form is also needed to be filled out to make sure the goal change is also reported in Admissions and Records.

OFFICIAL ACADEMIC TRANSCRIPTS (EDUCATIONAL INSTITUTIONS)

Official Academic Transcripts from ALL prior colleges and universities must be evaluated at the Admissions and Records office during the first semester of attendance and applied towards the student's declared educational goal. If the transcripts are not on file, the Veterans Affairs Office (VRC) may not be able to certify your courses for payment. Furthermore, transcripts are needed in order for Counselors to make an educational plan for you. Once the evaluation is completed, in the event you have satisfactorily completed prior courses and have elected to repeat them prior to transcript evaluation, you may be at risk of overpayment by the VRC. The VRC may stop or reduce your education benefits and you may be required to return any overpayments to the VA determined by the VA Office in the VRC. Overpayments may be retroactive to the beginning of any specific term. Official Academic Transcripts are required to be submitted during the first term the student attends the college. We will not certify future terms without them. Electronic transcripts can be emailed to Admissions and Records at Adm_Records@sac.edu.

OFFICIAL ACADEMIC TRANSCRIPTS (MILITARY)

Military transcripts are accepted & processed in Admissions & Records where electives credit will be applied. Please speak with the Academic Counselor as to when the best time it is to submit these to the college.

VERIFYING ATTENDANCE

As an inactive duty veteran (Chapter 30), selected reserve veteran or non-veteran (Chapter 1606 or Chapter 1607), you are required to verify your attendance in class/es to the VA Department on the last calendar day of each month. This will generate the payment of your monthly benefit. If you fail to contact the VA Department on the last day of the calendar month, you will have to wait until the following month to verify two month's worth of enrollment.

Monthly enrollment verifications can be done by calling 1 (877) 823-2378 or logging on to the <https://www.gibill.va.gov/wave>.

The Post 9/11 Bill (Chapter 33), Dependents (Chapter 35), or Vocational Rehab (Chapter 31) do not have to call in monthly to verify enrollment. Changes in enrollment must be reported to the VRC. See WITHDRAWALS, DROPS, CHANGES, ADDITIONS TO REGISTERED CLASSES below.

WITHDRAWALS, DROPS, CHANGES, ADDITIONS TO REGISTERED CLASSES

All veterans and eligible dependents are REQUIRED to report ANY changes of classes, adds and/or drops to the VRC after the add/drop request has been officially processed by the Admissions and Records Office to avoid overpayment or underpayment. This is done by filling out the Add/Drop Form and turning it in the VRC within the week the changes are made.

Post 9/11 (Chapter 33 students): If you drop to exactly 50% or less in rate of pursuit (usually, 6 units or less in a regular semester) during a term, you will not be eligible for MHA effective the day you withdraw from the class that made your unit status become 50% or less. Check with the VRC first before you drop any courses to see how it can

affect your MHA payments. You will also owe book stipend and tuition & fees for the applicable dropped course to the VA. You can contact the VA about mitigating circumstances and appeal the overpayment. It will be up to the VA to approve or deny your appeal.

RESERVISTS: If you get called to Active Duty while taking classes and must withdraw from classes, please bring your Orders to Admissions and Records to apply for Military Withdrawal so your withdrawal does not affect you punitively.

VA REPAYMENT POLICY

If you drop a course or if a grade of "W" or "NC" is earned in a course which lowered your payment status, the VA requires repayment for any overpayment a student receives. For example, if you drop a class and you fall from Full Time of 12 units to $\frac{3}{4}$ time of 9 units, and you receive Full Time payment on the first of the month, the debt will be the difference between the full and three quarter time after the drop date and will be effective when the class/es were dropped. If you have special circumstances that were out of your control that contributed to the reduction of your units, you may be able to waive the debt (See Mitigating Circumstances below).

MITIGATING CIRCUMSTANCES

You may be able to submit a mitigating circumstance explanation, if it was out of your control with proper documentation to waive the debt. This is done by filling out Form 21-4138. Search for this form within the GI Bill® website. The statement you submit must be a situation you were unaware of when you registered for school. This must be an unexpected occurrence and must be DOCUMENTED (e.g. a letter from your employer regarding shift change or increased hours, a note from a doctor or medical bill, etc.). If the VA accepts your explanation, they may waive your debt. If you fail to submit an explanation or if the VA does not accept your explanation, any money you received after the day of the drop for the class or classes will be considered an overpayment. Such overpayment is subject to immediate collection or deduction from your remaining benefits. Be sure that when you report to the VRC that you have mitigating circumstances when you drop a course so that the Certifying Official can prompt the VA of your situation and follow up with you. This could help you not incur a debt or lower your debt due to the drop of course/s.

DISTANCE COURSES: ONLINE AND HYBRID COURSES

Distance courses affect students using Chapter 33 (Post 9/11 benefits). A Chapter 33 student must take at least one campus course during the term to receive the full MHA value at where you are physically taking most of your courses. SAC hybrid courses are considered distance courses since more than 50% of the work done is off campus. If a Chapter 33 student takes all distance courses in one term, then the MHA rate would be based on 1/2 of the National Average and then based on the percentage eligibility.

ENROLLMENT STATUS: Regular Full Semester Courses

In a regular semester term, Full time is considered 12+ units, $\frac{3}{4}$ time is 9-11.9 units, $\frac{1}{2}$ time is 6-8.9 units, 5 units and below are less than $\frac{1}{2}$ time. For Chapter 33 students, 6 units or less is considered half time or less which is ineligible for MHA. Payments are based on the enrollment status during a period of enrollment.

ENROLLMENT STATUS: NON STANDARD COURSES INCLUDING SUMMER & INTERSESSION COURSES

NON-STANDARD CLASSES: Classes that begin and end within the regular semester calendar such as an 8-week course are certified only for the period of time that each course is active, or the summer or winter courses. The beginning and ending dates used for these types of classes will be determined as outlined in the class schedule. For short term courses including summer, you can calculate your own equivalent enrollment status by using this formula:

$$\text{Units or Credits} \times 18 / \text{Weeks of course/s} = \text{Credit Hour Equivalent} / 12 = \text{Rate of Pursuit Percentage}$$

The enrollment status is based on the period your courses are in session. Ex: If you are taking 7 units total in a semester, where 4 of those units begin on 02/08/10 and end on 06/07/10, and the other 3 units begin on 03/03/10 and end on 05/15/10, then you will only be considered more than half time, but not 3/4 time, between the period your 3 unit class is in session.

REPEATING CLASSES

You may repeat courses for VA benefits in the following situations:

1. A grade of "W" or "NP" was previously received.
2. A grade of "F" was received and the class is listed in the catalog as a requirement for the major (which should also reflect your educational plan).
3. A grade of "F" was received and the class is a Basic General Educational Subject required for graduation.
4. If the grade does not meet minimum requirements for graduation for a specific program.

You will not be eligible to repeat courses for VA benefits for the classes that fall under the following situations:

1. A grade of "A," "B," "C," or "D" was received in a course.
2. It does not fall into the above 4 categories.

SATISFACTORY ACADEMIC PROGRESS

This means that you must maintain a positive grade point average (GPA) of at least a 2.00 or a "C" average, and after attempting 12 units, you must have a completion rate of at least 50%. If you do not maintain this Satisfactory Progress requirement as defined in the current RSCCD catalog, you will be placed on academic probation for one semester. Students who are placed on academic probation or progress probation will be required to attend a Counseling Intervention Workshop. Admissions & Records will notify the student by email. If you are still not meeting Satisfactory Progress the second semester, your unsatisfactory progress will be reported the Veterans Administration as a warning. The VA Office can still certify your eligible courses for VA benefits. If you are still not meeting Satisfactory Progress for the third semester, you may continue in classes, but you will not be entitled to receive VA educational benefits until you regain Satisfactory Progress. You must schedule an appointment to see your Academic Counselor for a plan of action to regain Satisfactory Progress. A dismissal status is also not eligible for VA education benefits. The student may be recertified if Reinstated. However, the student must make progress to continue eligibility for certification.

GUEST STUDENTS

Students whose parent institution is other than SAC are welcome to take courses here at SAC and get certified for them. Our VA Office will only need 2 things, 3 for Vocational Rehab students: 1) Parent Letter from the Parent School authorizing us to certify the approved courses, 2) a completed Certification Request Form, and 3) a 1905 form for Vocational Rehabilitation students. Certification Requests from guest students will be processed in dated order along with SAC regular Certification Request Forms. Guest students must meet our district's Satisfactory Academic Progress to be eligible for certification.

CONCURRENT ENROLLMENT WITH OTHER INSTITUTIONS

You may take courses offered at other colleges/universities, while enrolled at SAC, in order to satisfy your educational objective at SAC. The course/s must be equivalent to what is required on your Ed Plan at SAC. You must notify the SAC VRC Counselor prior to your registration date with other schools to make sure the course/s there can be certified for benefits according to your educational plan by filling out a "Parent/Primary School Certification Request." This form must be signed by a SAC academic counselor. You will then return it to SAC's VRC along with your Certification Request Forms. The SAC Certifying Official will submit the Official Parent Letter to the secondary school. Students who aren't taking any courses at SAC, but still has SAC as the Parent School must still fill out the Certification Request form.

If you discontinue the class at the secondary school, you must notify the secondary school's VA Certifying Official. The secondary school will then adjust the certified units. When grades have been posted for the secondary school term, you will provide the SAC Admissions & Records with an Official Academic Transcript reflecting the grade/s you earned for the term. Failure to provide official transcripts may jeopardize future requests for secondary school certification and could affect your payment/s. Concurrent enrollment at another school may cause delays in monthly benefits. During peak periods, parent school certification requests could take approximately three to four weeks.

***Courses being taken at our sister college, Santiago Canyon College (SCC), do not require a parent letter or transcripts after completion of the course/s. The SAC certifying official will internally send the Parent letter to them. Be advised that there will be delays in the certification of courses at SCC. You will be certified there as a guest student.

Effective August 1, 2018, MHA will be calculated based on where the individual **physically** attends the majority of their classes. A student's MHA will no longer be based on the zip code of the facility the student is attending. It will be based on the zip code where the student physically attends the majority of their classes.

ROUNDING OUT

Students can utilize the Rounding Out program which allows a student with a limited number of courses remaining in his/her program to add non-required courses in order to be certified at a higher level of enrollment status to maximize the monthly benefit. This increases the enrollment status for payment. Eligible students will be permitted to "Round Out" one program level at a time at the final term: Once for a Certificate Program, once for an AA/AS program, and once for a Transfer Program. A student pursuing an AAT (AA/AS Transfer program) is considered like an AA/AS program, but courses specific to a CSU campus will not be allowed for certification since AAT's have major specific courses required and are accepted at any CSU campus or specific ones indicated on the catalog. The VRC VA Office Certifying Official must determine if a student is eligible for rounding out. The student must request

this in person by filling out the Round Out form, and meet with a VRC representative when requesting certification for courses. Students are strongly encouraged to meet with a VRC Academic Counselor about this option.

Vocational Rehab: Because it is an employment program, Round Out courses need to be related to the program being pursued, and must be approved by the Vocational Rehabilitation Counselor.

TUITION ASSISTANCE FOR RESERVISTS AND ACTIVE DUTY

Reservists and Active Duty wishing to utilize the military Tuition Assistance will first be asked to fill out the CA College Promise Grant, formerly the CA College Promise Grant. This acts the same way if not better than TA since it not only covers the Unit fees associated with approved courses by the education officers, but other courses not approved as well. If a student is not eligible based on the basic form, the student will be asked to fill out the FAFSA application since the eligibility is based on need. The application can be done through www.fafsa.ed.gov. If the student is found not eligible for the CA College Promise Grant, then the student can pursue the Tuition Assistance Program. The student will need to meet the Cashier's Office to initiate the Tuition Assistance program. Please call them for details (714) 564-6965.

CALVET DEPENDENT FEE WAIVER

Dependents of veterans with service-connected disabilities may be eligible for a Cal Vet Fee Waiver if attending a Community College, or any UC or CalState System in California. The student must fill out & submit the Veteran Dependent Fee Waiver Application Form through any local Veteran Service Office for eligibility & processing. Once approved, the approval letter must be submitted to Financial Aid Office for processing. Make sure the SAC student ID is written on this letter. Students eligible under Plan A will not be able to use Chapter 35 benefits. Students eligible under Plan B may be eligible for Chapter 35 benefits.

VOCATIONAL REHABILITATION (CHAPTER 31)

Vocational Rehabilitation students must call the Veterans Service Office at 1 (800) 827-1000 for eligibility and how to apply. Although educational plans and the Purple Certification Request forms are required, Chapter 31 students must meet with his/her assigned Vocational Rehabilitation Counselor first and bring to the VRC his/her approved Form 1905. Please see the Certifying Officials at Santa Ana College for more information on how this chapter works. You can also go the GI Bill® Website for more information on this program. Vouchers for the Tuition & Fees and Bookstore supplies are given by the VRC Certifying Official once the 1905 form is received accompanied by all other documents required for certification purposes and completely reviewed (See the checklist).

VA GI BILL® FEEDBACK SYSTEM

Santa Ana College participates in the Principles of Excellence program under the Veterans Affairs Administration and agree to follow its guidelines. If you have a complaint against Santa Ana College that you are unable to rectify through the Santa Ana College Veteran Resource Center, you may file a complaint online through the VA GI Bill® Feedback System:

<http://www.benefits.va.gov/GIBILL/Feedback.asp>

Santa Ana College

Administration: <https://sac.edu/facultystaff/Pages/AdministrativeDirectory.aspx>

Instructional Calendar: <https://www.sac.edu/StudentServices/AdmissionsRecords/Pages/Instructional-Calendar.aspx>

California Residency Information: <https://www.sac.edu/StudentServices/AdmissionsRecords/Pages/Residency-Information.aspx>

Faculty & Staff: <https://sac.edu/Pages/Staff-Directory.aspx>

Maps: <https://www.sac.edu/AboutSAC/maps/Pages/default.aspx>

Accreditation: <https://www.sac.edu/Accreditation/Pages/default.aspx>

Student Code of Conduct: <https://www.sac.edu/StudentServices/Security/Pages/Student-Code-of-Conduct.aspx>

Priority Registration & CA College Promise Grant Appeal: <https://www.sac.edu/StudentServices/AdmissionsRecords/Pages/BOG-Appeal.aspx>

Grades & Transcripts: <https://www.sac.edu/StudentServices/AdmissionsRecords/Pages/Student-Records.aspx>

College Policies and Standards: See College Catalog, for 2018-2019, pages 49-56

Schedule of Classes: <https://www.sac.edu/CatalogAndSchedule/Pages/default.aspx>

College Catalog: <https://www.sac.edu/CatalogAndSchedule/Pages/catalog.aspx>

Scholarships: <https://www.sac.edu/Foundation/Scholarships/Pages/default.aspx>

EOPS: <https://www.sac.edu/StudentServices/EOPS/Pages/default.aspx>

Financial Aid: <https://www.sac.edu/StudentServices/FinancialAid/Pages/default.aspx>

OTHER RELATED HELPFUL LINKS

GI Bill® Website: www.gibill.va.gov

eBenefits: <https://www.ebenefits.va.gov/ebenefits/homepage>

WAVES online to verify school attendance: <https://www.gibill.va.gov/wave/index.do>

VA Debt Management Center: <https://www.va.gov/debtman/>

Orange County Veterans Service Office: <http://www.veterans.ocgov.com/>

Veterans Crisis Line: <https://www.veteranscrisisline.net/>

GI Bill® Licensing & Certification Tests Information: https://www.benefits.va.gov/gibill/licensing_certification.asp

Transferability of Education Benefits: https://www.benefits.va.gov/GIBILL/post911_transfer.asp

Requesting a copy of DD-214: <https://www.archives.gov/veterans/military-service-records>

The Veterans Resource Center:

Building M-120

1530 W 17th St., Santa Ana, CA 92703

(714) 564-6050

veterans@sac.edu